avenues
brighter futures, better lives

Personalised support and accommodation

Support services for autistic people, people with learning disability and acquired brain injury.

Finding homes not houses

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People need to live in the place they call home, with the people and things that matter to them. It should be a place where they can do the things they love and lead full active lives.

Avenues is a charity specialising in supporting autistic people, people with learning disabilities, acquired brain injury and complex support needs to lead fulfilling lives.

We work with families to support people to move into new homes and environments that are right for them. We have Supported Living and residential accommodation, and even build new homes. There we can deliver support that really works.

Everyone should experience a sense of belonging no matter how complex their personal situation.

Our support - seeing 'you'

We support people from the age of eighteen right through to end of life.

Our support recognises the distinct needs, ambitions, likes and dislikes

of each person promoting individuality and independence.

Our teams work 24/7 to open up opportunities for people to make choices, learn and flourish. They do it because they believe it's what people deserve.

What drives us

We asked our teams about their connection with the people we support, and this is what they told us ...

- We love what we do and finding out what makes you, ‘you’.
- We love seeing the progress you make, encouraging your individuality, your confidence and your independence.
- We love to go the extra mile, investing in our team so their skills are focused on expanding people’s lives.
- We believe life is about each person experiencing their own laughter, positivity and joy.

We want to understand what really matters to an individual. Working closely with families and others we build support plans that really work.

Working with families

Families can hold the key to making good support great. Working together benefits everyone. It’s just the right way to do things.

It means we keep improving, families get peace of mind and people thrive.

Our website has stories from families about what life can be like with Avenues support.

You can also get information about our ‘Family Matters’ group. This was set up to give family members and friends the ability to feed back to us about the support of a loved one. Other families can access the information through our website.

How we support people

Active Support

Active support basically means doing things with people rather than for them. It's at the core of what we do, because we know it transforms people's lives.

Active Support is a big commitment, but it's worth it. That's why we have dedicated specialists who train, develop and coach support teams in the use of Active Support (sometimes referred to as PCAS or Person Centred Active Support).

They're involved in planning people's support from the referral and assessment stage, to make sure we get things right for people from day one.

It's also a fundamental part of our training for all our support staff and is regularly monitored.

Get in touch

0300 323 0405 or 07710 304773

referrals@avenuesgroup.org.uk

Working together

Avenues believes that "everyone should have the opportunity to be an active citizen and engaged in the community where they live". This includes having your say about the support we provide.

Working together as equals is at the heart of what we call 'coproduction'. By working together with people we support, families, employees and others, we hope to improve our services.

Everything we do revolves around our values. These are:

- Respect: We treat people as we would wish to be treated ourselves.
- Excellence: We don't settle for okay, we are determined to achieve more.
- Integrity: We do the right thing, even if it takes more time and effort.
- Pride: The work we do is something we want to tell others we are part of.

Where we are

We have accommodation and support services in:

- the South (Surrey and Hampshire)
- the South East (Kent, Medway, Dover)
- Shropshire
- London
- Hertfordshire
- the East of England (Cambridgeshire, Ipswich, Bury St Edmunds)

For exact locations and to check our vacancies please see our website avenuesgroup.org.uk

Are you interested in support for yourself or for a family member or friend?

Contact us:

referrals@avenuesgroup.org.uk

0300 323 0405 (ask for Referrals)

07710 304773

Scan to find out about our support

Or visit avenuesgroup.org.uk

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