

Easy-read strategy 2021-25

Our new plan to make your support even better.

Your support workers are part of Avenues.

Avenues is a charity that supports hundreds of people.

We have a big plan for the next four years to improve our services.

This is a simple description of what that plan will mean for you.

If you want to look at the full version, you can read it on our website [\[insert link\]](#).

We want to make sure we can support you really well, for as long as you need us. Life can change and we can't predict the support you might need in a few years' time.

This might be about your health, or other areas of life.

You might need more support, or less because everyone is different.

We need to really understand what's important to you now, and in the future.

So we will get better at listening to you, and to the people who care about you.

Coronavirus and the lockdown have shown us that we need to be ready for problems that happen.

We have learnt a lot from working through the lockdown, and we will use this information to improve how we do things, and the way we use technology.

This will make us even better at supporting you, whatever happens.

We want to be well-known for giving people excellent support.

This is not about showing off. It's because it means the best support workers will want to join us, and support you.

We will make sure we are able to offer life-long support to more people who need it.

This is your life. We're here to understand how we can support you to be happy and enjoy it.

